

Our mission is to be a stable, reliable and loyal partner in the field of domestic, international and oversized transport to meet the requirements and expectations of customers and other interested parties.

- 1) In order to fulfil its objectives, the management of DALITRANS s.r.o. undertakes to implement and maintain the requirements of the ISO 9001:2015 standard by establishing and subsequently maintaining and supporting a continuous improvement process for an effective QMS throughout the company. By its actions, the management declares that it is responsible, professionally competent, willing to constantly learn and take measures leading to continuous improvement.
- 2) By aligning the company's business goals, the management contributes to the sustainable development of its business activities, to the reduction of negative impacts on the environment and to its preservation for future generations, as well as to prevention in the field of occupational safety and health.
- 3) In order to constantly improve the services provided and increase the satisfaction of interested parties, we have at our disposal a stable staff whose professionalism is ensured by regular training, the use of new technologies, technical equipment and the awareness of all workers about the acquired knowledge in the field of transport.
- 4) At all levels, we apply the principle of prevention before revealing and resolving disagreements.
- 5) We undertake to comply with the obligations resulting from the relevant legal and other binding regulations applicable in the Slovak Republic and the European Union when performing the company's services.
- 6) We are ready to ensure the conditions so that the requirements and expectations of interested parties are not only met but also exceeded, and thus to maintain good partner relationships and reputation of DALITRANS s.r.o. in the long term.

This policy shall be binding on all employees of the company and shall enter into force on the date of its approval by the company's managing director. In order to fulfil this policy and maintain its principles, the management undertakes to create the necessary resources, provide comprehensive support and ensure the development of employees.

In Velké Bierovce, on 03.04.2023

Dalibor Janega, Managing Director